



PrestaHaven Updater

User manual

Update your PrestaHaven modules from your back office with one click:
verified, with a backup and automatic rollback.

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1. Introduction

The PrestaHaven Updater keeps your PrestaHaven modules up to date without downloading or uploading zip files. When a new version of a module you bought is ready, you see it in your back office, read what changed, and install it with one click.

Every update is safe by design. The updater only installs versions that are signed by PrestaHaven, makes a backup of the module first, and puts the previous version back automatically if anything goes wrong. Nothing ever happens without your click.

The updater is free. It only updates PrestaHaven modules that are already installed in your shop, for as long as you use them.

2. Features

- See new versions where you expect them: the normal **Upgrade** button in the Module Manager, a notice at the top of the back office, and its own page.
- Update one module with one click, or several modules at once: they are installed one after the other.
- Read what changed (the changelog), the release date and the size before you update.
- Every download is checked: a digital signature by PrestaHaven and a checksum. An unsigned or altered file is never installed.
- A backup of the module's files, tables and settings is made before every update; a failed update is undone automatically.
- **Restore previous version** after a successful update, if you change your mind.
- The updater updates itself first, so you always have its newest safety checks.
- Never slows your shop down: the check takes at most two seconds and is skipped quietly when the update server cannot be reached.
- Optional e-mail when new updates are available.

3. Requirements

- PrestaShop 8.1.0 or newer (tested up to 9.2.0)
- PHP 8.1 or newer, with the extensions **sodium** and **zip** (standard on almost every host)
- The folders **modules** and **var** of your shop must be writable for PHP (they are on a normal installation)
- Works in every shop of a multistore installation

4. Installation

- 1 Download the file **heavenupdater.zip** (free, from prestahaven.com).
- 2 In your back office, go to **Modules > Module Manager** and click **Upload a module**.
- 3 Drop the zip file in the window or select it. PrestaShop installs the module.
- 4 Go to **Modules > PrestaHaven updates**. The updater asks the update server for the first time and shows your PrestaHaven modules.

Modules bought on PrestaShop Addons are updated through Addons. The updater shows them as "Updated through PrestaShop Addons" and leaves them alone.

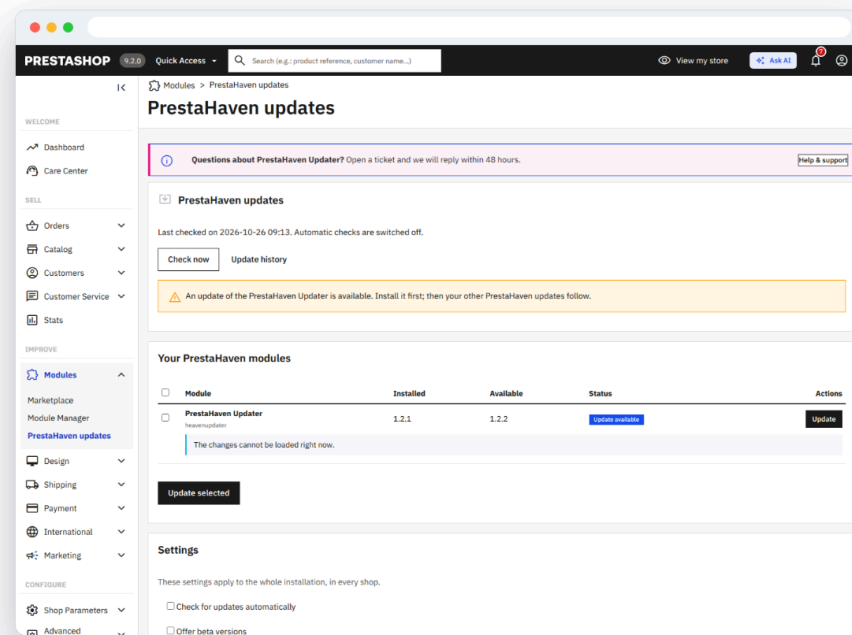
5. The PrestaHaven updates page

Go to **Modules > PrestaHaven updates**. The page lists every PrestaHaven module installed in your shop, the PrestaHaven Updater at the top:

- **Installed** and **Available**: the version you have and the version you can install.
- **Status**: "Update available", "Up to date", or why there is no update (for example: the newest version needs a newer PrestaShop or PHP version).
- Below each module with an update: what changed, the release date and the size.

All your PrestaHaven updates on one page

Versions, what changed and one-click updates, with the updater itself always first.



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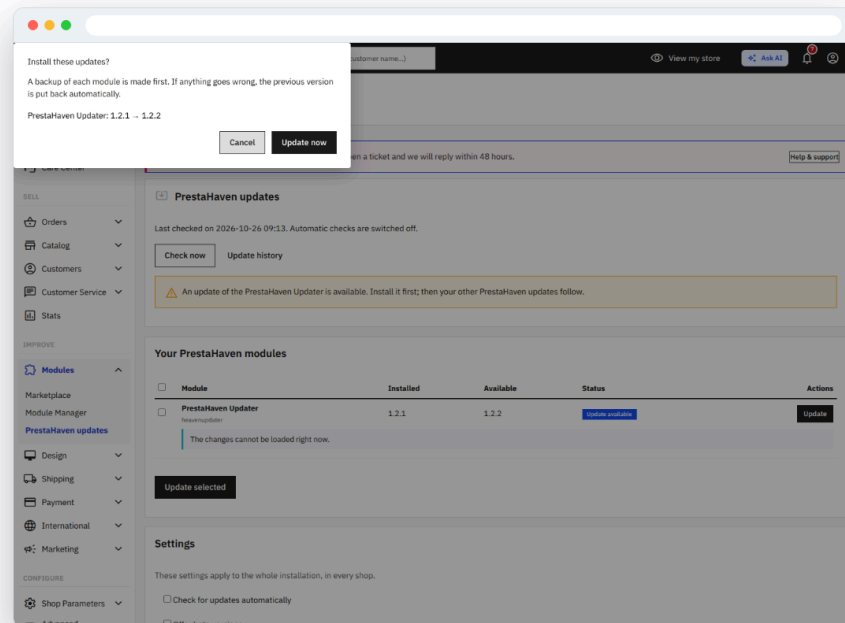
Click **Check now** to ask the update server immediately. Without a click, the updater checks by itself when you open the Module Manager (at most once a minute) and once a day in the background.

6. Updating modules

- 1 Click **Update** next to a module, or tick several modules (or the box at the top to select all) and click **Update selected**.
- 2 A window lists the updates. It warns you about a major version and reminds you that a backup is made first. Click **Update now**.
- 3 Each module shows its progress: downloading and verifying, making a backup and installing, running the upgrade. At the end you see how many modules were updated. The page then reloads and asks the update server again, so every module shows its real status; the messages stay on the page.

Nothing changes without your click

A backup is made first; a failed update is undone automatically.



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You can also use the normal **Upgrade** button in **Modules > Module Manager**: the updater makes the same checks and the same backup before PrestaShop runs the upgrade.

When the PrestaHaven Updater itself has an update, it is installed first. The page then reloads, shows the updates of your other modules, and continues with the other modules you selected.

When an update fails

If a download is not complete, a signature does not match, or the upgrade of a module stops halfway, the updater puts the previous version back automatically: its files, its database tables and its settings. The module keeps working as before, and the reason is shown next to the module and in the update history. You can try again later.

Restore the previous version

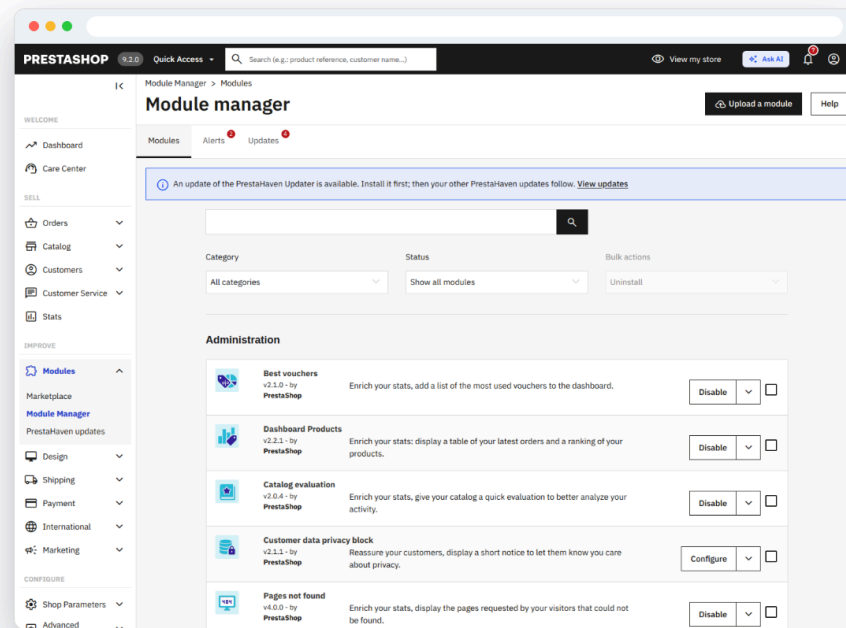
After a successful update, **Restore previous version** appears next to the module. It puts back the version from before the newest update, with its data as it was then. Data saved since that update is lost, so use it only when the new version causes a problem.

7. The notice in your back office

When updates are available, every page of your back office shows a short notice with a link to the PrestaHaven updates page. Only employees who may manage modules see it.

Never miss an update

A short notice in your back office links to the updates.



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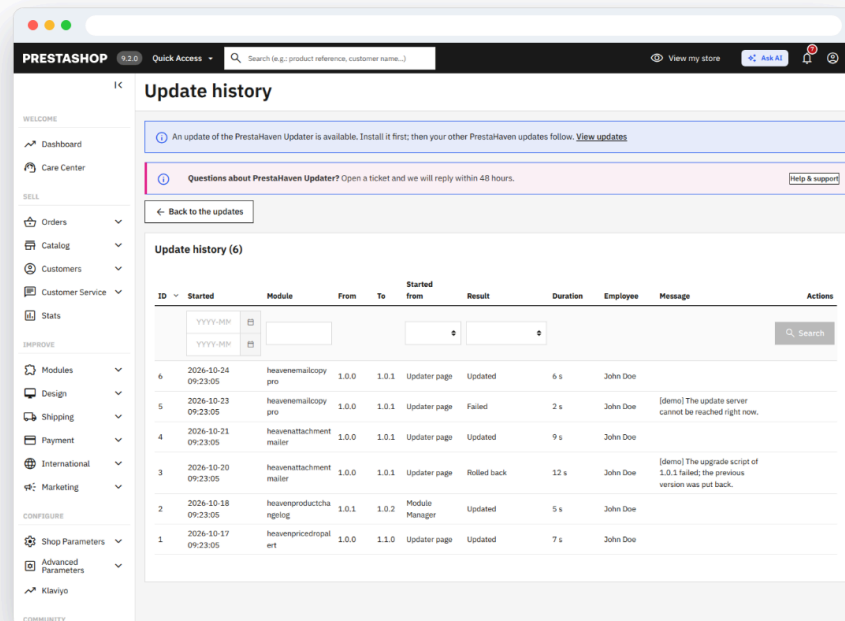
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8. Update history

The link **Update history** on the updates page opens a list of every update: when, which module, from which version to which version, who started it, how long it took and the result. Use the filters to find an update by module, result or date.

Every update on record

When, which module, which versions, who and the result.



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9. Configuration

The settings are on the PrestaHaven updates page:

Setting	Default	What it does
Check for updates automatically	On	The updater checks on the Module Manager page and once a day. When off, it only checks when you click Check now .
Offer beta versions	Off	Also offers test versions before their official release. Only for test shops.
E-mail me when updates are available	Off	Sends one e-mail to the shop's e-mail address when new updates are found.

The **cron URL** below the settings is optional. A cron job that opens it once a day lets the updater check even when nobody opens the back office.

The **Diagnostics** block shows whether everything works: the update server, whether your shop is registered, whether signatures can be checked, free disk space and recent connection problems.

10. Multistore

The updater works on the module files, which all shops of a multistore installation share. Its settings therefore apply to the whole installation, in every shop. An update applies to all shops at once, and the update server sees all your shop addresses.

11. Your data

To check for updates, the updater sends to the PrestaHaven update server: the web addresses of your shops, your PrestaShop, PHP and updater versions, the language of your back office, and for each PrestaHaven module its name, version, whether it is enabled and a checksum of a few of its files (to prove that the module is installed). After an update or after installing or removing a PrestaHaven module, it sends a short report. It never sends customer, order or personal data.

12. Uninstalling

Go to **Modules › Module Manager**, find PrestaHaven Updater and choose **Uninstall** in the menu of the module. The updater removes its settings, its history and its backups. Your other modules stay as they are.

13. Troubleshooting

- **"The update server cannot be reached right now."** The updater tries again by itself (after 5 minutes, then less often). Your shop is not affected. Check the **Diagnostics** block if it lasts more than a day.
- **"Your shop is still finishing the update."** After an upgrade PrestaShop clears its cache, and your back office waits until that is done. The page checks the result by itself for up to five minutes and shows it. If it says the update is still running, reload the page a little later: the update history shows the result.
- **"The modules folder is not writable."** Ask your host to make the folders **modules** and **var** writable for PHP.
- **"PHP's sodium extension is missing."** Ask your host to enable the PHP extension sodium; without it, downloads cannot be verified.
- **"This installation could not be verified as an original copy."** The module's files were changed by hand. Update it by hand with a fresh zip, or restore the original files.
- **A module shows "Updated through PrestaShop Addons".** It was installed from Addons; update it in your Addons account.

- **I don't see the updates page.** Clear the cache in **Advanced Parameters › Performance** and reload the back office.

14. Support

Contact PrestaHaven through prestahaven.com. Please include your PrestaShop version and a screenshot of the **Diagnostics** block of the updates page.

You can also click **Help & support** at the top of the updater's pages: it opens a support form in a new tab, with the module, its version and your PrestaShop and PHP versions already filled in.